

HI THERE!

PLEASE READ THIS NOTE FROM DD,

AS IT EXPLAINS WHAT'S GOING ON WITH YOUR INTERIM ERRANDRY 2 ORDER

Dear IE2 Presupporter,

First of all, thanks so much for preordering! You're a peach. :)

Meanwhile, here's what's going on. My recovery from the serious eye problems that completely ruined the original release schedule of ON ORDEAL is progressing, though maybe not as quickly as I'd have liked. I'd have hoped to be back to full function by now, but my outraged corneas are still in the process of coming back online after their unexpected allergic reaction to the medication I was prescribed in early July; and my eye doctor has warned me against pushing myself into too much eye-intensive work until the recovery is complete.

Which is annoying, because being at the computer getting this delayed work sorted out is exactly where I would prefer to be... especially as (besides reworking the two outstanding sections to include the new material I found myself dictating while I was visually out of commission) I find I have some unexpected technical problems to sort out. I'll try to be brief about this, as it's too easy to get hung up in the details.

We use two different digital file handlers at Ebooks Direct, one called FetchApp and one called SendOwl. Our various products are divided between these for a range of reasons that are too complicated and boring to get into here, but basically involve each of these handling apps being good at different things.

When the project was first established, we set it up as a SendOwl "product." Unfortunately as we went along it turned out that while the file inside that product could be *changed* without any difficulty, that product couldn't have additional files *added* to it.

Now, initially, this hadn't been an issue as we hadn't thought there'd be any need to do anything but swap in the completed file for the placeholder during the first week in July. But then my eyes went rogue and the completion and posting of the book got screwed up, so I've been left having to devise a workaround.

The best I've been able to come up with has been to change all the present "presupport" orders over to FetchApp, which can handle the addition of extra files to a new product (as well as adding ongoing short updates). This process is about a third of the way done and will take some days to complete. Meanwhile, the best way for me to let you know about ongoing updates to the presupport project is to email you via the Ebooks Direct store and advise you of the URLs leading to new short excerpt / update material when it's ready (because it's simpler to get it to you that way than by regenerating all the ebook files). So this I will do.

When the ebook file *proper* updates – with a completed new section – the ebook store will push that out to you automatically. That should happen for Mamvish's (reworked, larger) section in about two weeks, and for Ronan's section around the first of September.

I want you to know that I'm *tremendously* sorry about this delay. Everybody has been incredibly understanding about this, and I really appreciate it. That said: if you feel that the present delay in the project does not suit your preferences to the point where you would like a refund, please drop me a note via the contact form at the Ebooks Direct site.

Again, thank you for presupporting! It's been very much appreciated.

All the best –

DD